



Network Field Technician

Freewire Broadband is an exciting Internet services company providing broadband to businesses. We're in need of a network field technician, who is a team player and can assist with site prep work and equipment installation.

Position Summary:

- Install and provision new customers using carrier-grade wireless equipment.
- Install wireless equipment on rooftops and towers.
- Respond to network outage notifications and troubleshoot hardware issues.
- Install, and troubleshoot wireless and Ethernet-based networks
- Provide professional customer service and on-site support.

Knowledge, Skills, and Ability Requirements:

- Ability to work outdoors on communication towers, building and installing equipment.
- Comfortable with heights of up to a few hundred feet, you will be working on roofs and radio towers.
- Skilled with tools and following directions to assemble hardware.
- Good networking and Windows troubleshooting skills.
- Wireless WAN/LAN experience helpful but not required.
- Must be customer service orientated.
- Ability to stay on task when working individually
- Regularly complete job responsibilities.
- Attention to detail.
- Ability to be on-call nights and weekends on a rotating schedule.
- Clean driving record and reliable transportation.

We're looking for someone who is professional, energetic, and excited about working with new technologies and starting out in the network technician field. The ideal candidate will be flexible and willing to do whatever it takes to excel in this position. Pay rate is commensurate on experience. Position is full time hourly and includes PTO, holiday pay, and 50% coverage of medical and dental insurance.